



528 N Court St, Carroll, IA 51401

computerconceptsia.com

712-792-3565

# COMPUTER NETWORK TECHNICIAN JOB POSTING

## Computer Network Tech Job Description:

- Communicate clearly and professionally to both clients and coworkers.
- Identify, analyze, troubleshoot and resolve client technical service requests. This includes but is not limited to:  
PC hardware and operating systems, software application installation, configuration, and upgrades.
- Provide assistance on usability and functionality of software and hardware products.
- Identify, analyze, troubleshoot and resolve network connectivity issues. This includes but is not limited to:  
router, server, switch, hub, workstation or printer connectivity to the network or Internet.
- Work as a team member to collaboratively resolve client requests and technical issues with other team members, partners and vendors.
- Ability to work in varied environments and at different locations.

## *Required Skills*

- Experience in providing customer service on-site and remote on a technical level to an end user client
- Experience with LAN/WAN network technologies (i.e. installation of NIC cards and network client software, network printers...)
- Experience with hands on technical PC support service experience, desktop and laptop hardware and software troubleshooting, installation, configuration and upgrades
- Experience with desktop operating systems and application software products
- Experience with Windows Servers, folder redirection and group policy management

**Salary Range \$30-\$36K with full benefits package**

***Preferred Education or Experience:*** •An Associate's degree in Computer Science, MIS or Engineering including some work experience or 2 year's work experience.

To Apply, send resume to: [adam@computerconceptsia.com](mailto:adam@computerconceptsia.com)

# **Computer Concepts of Iowa**

## **Benefits Package Overview:**

**Short Term and Long Term Disability**

**Life Insurance**

**Health Insurance**

**Vision**

**Accidental and Critical Illness Insurance**

**Simple IRA Retirement Plan**

**Training and Testing Reimbursement**

